# NAC's Open Road offers

### FOUR LEVELS

of cost-effective protection that covers the high costs of repairs and replacement parts for MotorHomes.

# **PROTECTOR I**

This comprehensive coverage will keep you cruising the open road and provide you with the best quality protection against expensive repairs!

• Offered on eligible New and Pre-Owned RVs.

# **PROTECTOR II**

Our highest level of "stated component" coverage.

• Offered on eligible RVs 20 years old or newer.

## **PROTECTOR I WRAP**

If your MotorHome currently has a manufacturer's powertrain warranty, OR a manufacturer's diesel engine warranty, you can "wrap" this coverage around it and enjoy top-level protection.

• Offered on eligible RVs with up to 36,000 miles, current plus 5 model years.

# COACH

A high quality "stated component" coverage for motorhomes still under a manufacturer's powertrain or diesel engine warranty.

- A high quality "stated component" coverage for non-powertrain coverage on your RV.
- Available for RVs 20 years old or newer

<sup>(1)</sup> Please refer to agreement for complete details and exclusions

### DON'T WAIT UNTIL YOU'RE **OUT OF WARRANTY!**

Extend your coverage with a RV Vehicle Service Agreement, and stay protected from expensive repairs!



Water Heater \$1.091

**Slide Out Repair** 

\$986

Transmission

\$4.500

Refrigerator \$2,600

**Gas Engine** \$12.000

The above is for illustration purposes only

\* Parts pricing listed is based on average of actual repairs at a retail rate for Parts & Labor. Actual repair costs may vary by repair facility, vehicle, and location.

# **DID YOU KNOW** WITH OPEN ROAD:

Seals, gaskets and sealing boots coverage included<sup>\*</sup> We will reimburse for necessary fluids, lubricants and refrigerant to complete covered repairs.

Wear and Tear is covered when a covered component fails to perform as it was originally designed to work with normal service and maintenance when due to material failure or defects in workmanship outside the manufacturer's design tolerance.

If you have any questions regarding your service agreement, contact us at: 877-262-8505

Administrator: National Auto Care Corp. 440 Polaris Parkway, Suite 250, Westerville OH, 43082

In Florida, administered by: NATIONAL AUTO CARE OF THE SOUTH FL License # 19255

\*For Slide-Outs, sealing boots, seals and gaskets or weather seals are covered up to \$500 over the term of the agreement THE ADMINISTRATOR MAKES THE DETERMINATION OF WHICH PARTS, WHETHER OEM PARTS, NON-OEM PARTS, REMANUFACTURED PARTS OR USED PARTS, TO USE FOR REPLACEMENT.

This material is for marketing purposes only.

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**RV Vehicle Service Agreement** 







## **NOW IS THE TIME** FOR PROTECTION AGAINST **FUTURE REPAIRS WITH:**



### **OPTIONAL COVERAGE\***

- AV-Digital Technology <sup>(1)</sup>
  - Auxiliary Powerplant/Generator "
  - Commercial Use<sup>(2)</sup>
  - Convenience Package
  - Hydronic Water Heating Systems
  - Service Call Reimbursement Upgrade
  - Brown Out

### **ADDITIONAL BENEFITS<sup>(3)</sup>**

- Substitute Transportation
  - Trip Interruption/Travel Expense
- Food Spoilage
  - Service Call
- 24/7 Roadside Assistance
- **RV** Technical Assistance
- Fuel/LP Gas Replacement
- Reducing Deductible at Selling Dealer
- Manufacturer Warranty Deductible Reimbursement

\*Fees may apply. Please see vehicle service agreement for complete details. <sup>(1)</sup> For Audio/Video Entertainment and Auxiliary Powerplant/Generator. all items listed must be factory installed or factory approved dealer installed. <sup>(2)</sup> Commercial use means a vehicle which is operated as part of a for-profit business or enterprise; a vehicle used for daily, weekly or mothly rentals; or a vehicle which is leased up to a maximum of twelve (12) months. <sup>(3)</sup> Included in the Agreement

### HERE ARE JUST SOME OF THE PARTS THAT ARE COVERED WITHIN THE PLANS."

PROTECTOR II
 COACH
 PROTECTOR I WRAP

# **PROTECTOR I** covers all components listed below in addition to the Convenience package and AV-technology package.<sup>(1)</sup>

#### ENGINE

- All Internally Lubricated Parts
- Cylinder block & cylinder heads Fuel delivery pump
- Intake manifold
- Exhaust manifold(s)
- Oil pan
- Valve cover(s)
- Timing chain housing and cover
- Harmonic balancer
- Flywheel/flexplate
- Oil dipstick and tube
- Oil filter adapter housing
- Oil cooler
- Engine mounts and cushions
- Engine torque strut
- Vacuum pump
- Pistons
- Wrist Pins
- Rings
- Cylinder Liner Sleeves
- Connecting Rods and Bearings

#### TRANSMISSION

- All Internally Lubricated Parts
- Transmission case
- Torque converter
- Vacuum modulator
- Transmission mount & cushion
   Transmission oil cooler

#### DRIVE AXLE (Front and Rear)

- All Internally Lubricated Parts
- Differential housing
- Transaxle housing
- Final drive housing
- Axle shafts
- Constant Velocity joints including boots

#### **SUSPENSION**

- Strut bar & bushings
- Upper & lower control arms
   Control arm shafts
- and bushings
- • Upper & lower ball joints
- • Steerings knuckles
- • Wheel bearings
   • Stablizer shaft & bushings
- • Kingpin & bushings
- • Torsion bars

- Crankshaft and Main Bearings
   Camshaft
  - Followers, lifters
  - Cam bearings
  - Push Rods
  - Valves, valve seats
  - Retainers
  - Springs

•

- Guides
- Bushings
- Rocker Arms and shafts
- Timing Chain or Timing Belt
- Timing Gears
- Timing Chain Tensioners
- Eccentric Shaft
- **Balance Shaft**
- Oil Pump
- Oil Pump Pickup Screen
- Drive Shaft
- Timing Chain Housing and Cover

### rts • Transmission oil pan

- Electronic shift control unit
- Solenoids
- Dip stick & filler tube

### Universal ioints

- Universal join
   Driveshaft(s)
- Hub and hub bearings
- Supports
- Retainers
- Bearings
- • Spindle & spindle supports
- • Coil springs
- • Leaf springs
- • Leaf spring shackles
- & bushings

  Suspension
- Levelina-Height sensor
- • Control switch
- • Compressor
- • Air drier

#### STEERING

• • All Internally Lubricated Parts • • • Steering gear box & • • • Tie rod & tie rod ends

• • • Hydraulic steering damper

shafts and couplings

• • • Tilt/telescoping steering

• • • Main and intermediate

• • • Drag links

• • • Center link

• • • Bell cranks

column

• • • Holding tanks

• • Connections, traps, and

• • • High/low pressure

cutoff switch

• • • Idler pulley & bearing

• • • Compressor mounts

• • • Temperature control

programmer

• • • Blower motor & fan

• • • Registers & outlets

• • • Fan controller module

• • • Coolant recovery unit

• • • Electric block heater

• • • Heater ducts and registers

• • • Fuel pressure regulator

• • Parking brake linkage & cables

parking brake actuator

Air brake system-compressor

• • • Power module

• • • Blower resistor

• • • P.C. boards

• • • Fan motor

• • • Fan shroud

• • • Heater core

• • • Fuel distributor

• • • Fuel injectors<sup>(2)</sup>

• • • Tank

• • • Diaphragm

• • • Treadle

• • • Fuel injection pump

• • • Transmission mounted

• • • Auto bleeder valve

• • • Compensating valve &

slack adjusters

• • • Receiver-drier

• • • Gate valves

pipes

• Jack

• Coupler

• • Frame landing gear

**ELECTRICAL** (Chassis)

• • • Starter motor

• • • Alternator

• • Distributor

• • • Horns

• • • Ignition coil(s)

• • • Wiring harness

• • • Wiper motors

• • • Window defrosters

• • • Power mirror motors

• • • Power window motors

• • • Fuel injection sensors

& control module

unitand sensors

control module

• • • Wheel speed sensors

• • • Pump motor

**FRESH WATER** 

• • • Water pump

• • • Compressor

• • • Thermostat

• • • Therocouple

• • • Hood hinges

• • Hood springs

• • • Door handles

• • • Door hinges

• • • Evaporator

• • • Condenser

• • • Accumulator

• • • Receiver drier

• • • Expansion valve

• • • Electronic module

• • • High/low cutoff switches

• • Pressure cycling switch

• • • Printed circuit boards

• • Range burner assembly

**RANGE AND OVEN** 

• Microwave oven

• • Convection oven

• • Power hood

• Thermostat

• • • Hood latch

• • • Gas valve

• • • Tank

WATER HEATER

• • • Burner assembly

• • • Heating elements

INTERIOR/EXTERIOR

• • • Anti-detonation sensors

• • Electronic mixture-control

• • Anti-lock brake-electronic

• • • lanition module

& controller

• • • Power door lock actuators

**ELECTRONIC TECHNOLOGY** 

• • • Manually operated switches

Starter solenoid

• • • Voltage regulator

• • • Power seat motors

• • • Dashboard gauges

in-dash radio

• • • Turn signal switch

• • • Headlight switch

• • • Back up alarm

• • • Switch & relav

• • • Digital driver

• • • Power module &

• • • Remote control

• • • Factory installed

• • • Water tank(s)

• • • Control panel

• • • Wiring harness

• • • Control switches &

spotlight system

• • • Manifold and faucets

• • • Manufacturer installed

• • • Dual battery paralleling/

isolator switch

• • Pressure modulator

valve & accumulator

information display

printed circuit boards

anti-theft alarm system

• • Electronic ignition assembly

printed circuit boards

• • • Storage compartment handles

• • • Glove box door handle

fixture & switch

• • • Hinges & latches

• • • Blower/fan motor

• • • Ducts & registers

• • • Thermostat

• • • Switches

• • • Control panel

• • • Ceiling fan(s)

• • • Thermocouple

• • • Burner valves

• • Bathroom vent motor

• • Igniter/ignition assembly

• • • Printed circuit boards

**AIR CONDITIONING** (Roof Mounted/110 Volt or central system: compressor)

• • • Courtesy map light

• • • Dashboard clock

• • • Power antenna motor

• • Cruise control transducer

• • Engagement switch and servo

- gear housing • • • Rack & pinion gear
- • Power steering pump
- • Reservoir
   • Power control valve & cylinder
- • Oil cooler
- •• Pitman arm
  •• Idler arm

#### FRAME

- Metal frame
  Brackets & welds
- Winch stand

#### WASTE SYSTEM ••• Shower basin

- • Toilet
   • Sink(s)
- • In sink-disposal and switch

#### AIR CONDITIONER • • • Compressor

• • • Expansion and suction valves

**HEATING & COOLING** (Chassis)

• • • Water pump including housing

• • Bearings & bushings

• • • Engine thermostat

• • • Clutch

• • • Clutch pullev

• • • Clutch coil

• • • Condenser

• • • Evaporator

• • • POA valve

• • • Accumulator

• • • Orifice

• • • Ducts

• • • Impeller

• • Radiator

• • • Fan clutch

FUEL DELIVERY

• • • Master cylinder

• • • Wheel cylinders

• • • Equilizer valve

• • • Backing plates

• • • Combination valve

• • • Hydraulic control unit

• • • Power brake cylinder

• • Disc calipers and rear actuators

pump

• • • Fuel tank(s)

• • • Fuel supply pump

• • • Auxilliary tank switch

• • • Power assist booster and

• • • Fuel tank sending unit(s)

• • • Fan

BRAKES

#### L.P. GAS/PROPANE

- • Regulators
- • Gas bottles
- • Mounting brackets

#### HEATING

- • Furnace
- Burner elements
   Thermocouple
- Inermocou
   Gas valve
- Gas valve
   Thermostat
  - mennostat

#### **REFRIGERATOR AND FREEZER**

- • Thermostat
- • Thermocouple
- • 2 or 3 way cooling unit
- • Burner assembly
- • Igniter
- • Control switches

• • • Leak detector and

• • • Blower/fan motors

• • • Ducts & registers

• • • Printed circuit boards

• • • Igniter/ignition assembly

• • • Control panel

automatic shut-off valve

- • Printed circuit boards
- AUDIO/VIDEO ENTERTAINMENT
- • (non-in dash mounted)
  - stereo radio receiver
- • Amplifier & speakers
- • Disc player
- • Television set

#### **SEALS AND GASKETS**

- Seals, gaskets, and sealing boots for listed components
- Slide-Out sealing boots, seals and gaskets or weather seals covered with an aggregate limit of \$500 over contract term



<sup>(1)</sup> AV-Technology and Convenience package are optional adds to the other coverages. Please refer to your Vehicle Service Agreement for a more comprehensive list of what's covered with your plan options.